

May 2016

NORWOOD MEDICAL CENTRE NEWSLETTER

Dr Muhammed Hameed, our former GP Registrar, is now working with us as a locum doctor.

We have 3 new GP trainee doctors; Dr Yew and Dr Allen will be with us until August 2016 and Dr Afrin will be with us until February 2017

Please note that from 1st June 2016 we will be introducing a cut off time for prescription requests of 3pm each day. Any requests submitted later than 3pm will be not be available until after 3pm 3 days later. For example if you put in a request at 4pm on a Monday, this would be ready at 3pm on the Thursday. If the request was received before 3pm it would be ready at 3pm on Wednesday.

We are all delighted with our ‘Outstanding’ result following our CQC inspection in November 2015.

There is a link to the full report on our website:

www.norwoodmedicalcentre.co.uk

This award reflects the hard work and commitment to providing excellent patient care of the whole team.

Fiona Richardson, our Nurse Practitioner has been awarded the prestigious ‘Queen’s Nurse’ award. The title of Queen’s Nurse (QN) indicates a commitment to the values of community nursing, to excellent patient care, and to a continuous process of learning and leadership.

We are also please to inform you that on May 3rd we have a new member of staff joining us. Jennifer Riley will be our new ‘Patient Services Manager’. She will be responsible for managing all our ‘front of house’ services.

Our current Reception Lead, Jean Stubbs will be taking on a new role as Repeat Prescribing Lead but will still also be working in reception at busy times.